AMIT MALIK

SYSTEMS, INFRASTRUCTURE & DEVOPS ENGINEER

RÉSUMÉ

EMPLOYMENT HISTORY

DEC 2021 – PRESENT

UNIBO SYSTEM LTD

SYSTEMS & INFRASTRUCTURE ENGINEER · NOV 2025 - PRESENT

- Owning design and build-out of production infrastructure across on-premise virtualization (VMware, Proxmox), AWS and Cloudflare.
- Standardising and automating server and network deployment with PowerShell and Bash scripting and CI pipelines in Jenkins.
- Hardening perimeter and endpoint security: firewall policy, VPN (IPSec, SSL), SentinelOne, and compliance tooling (Orca, Sprinto).
- Building monitoring and alerting coverage across client environments with Zabbix and PRTG.
- Acting as escalation point and technical mentor for the IT support team.

IT SUPPORT SPECIALIST · DEC 2021 - NOV 2025

- Led IT infrastructure projects from design to full deployment for business clients.
- Managed hundreds of clients and thousands of users across diverse IT environments.
- Provided on-site technical support and troubleshooting at client locations.
- Deployed and maintained servers in virtualized environments (VMware, Proxmox).
- Administered and secured devices via MDM platforms (JumpCloud, Intune) and SentinelOne.
- Managed SIP-based VoIP systems and a range of communication and network hardware.

INFO

Ramat HaSharon, Israel
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SKILLS

NETWORKING — routers and switches (Cisco, Palo Alto, FortiGate, CheckPoint, MikroTik, Ruijie, HPE)

FIREWALLS & SECURITY — rule management, NAT, VPN (IPSec, SSL VPN), port forwarding

ROUTING & SWITCHING — OSPF, BGP, VLANs, trunking, inter-VLAN routing

VIRTUALIZATION & AUTOMATION — VMware, Proxmox, PowerShell and Bash scripting

CLOUD & DEVOPS — AWS, Cloudflare, Jenkins, Orca, Sprinto

DEVOPS TOOLS — Terraform, Ansible, Docker, Git, CI/CD pipelines, Grafana

SYSTEMS — Active Directory, GPO configuration, user access management; Windows Server, Linux, macOS

MDM & ENDPOINT — JumpCloud, Microsoft Intune, SentinelOne

MONITORING — Wireshark, Nmap, PRTG, Zabbix

INFRASTRUCTURE & VOIP — cabinet setup, hardware assembly, structured cabling, SIP-based VoIP

PROJECT LEADERSHIP — infrastructure projects from design to deployment; hundreds of clients, thousands of users

EMPLOYMENT HISTORY — CONTINUED

JUN 2021 – DEC 2021

NESS TECHNOLOGIES

HELP DESK ADMINISTRATOR

- Daily collaboration with end users, system administrators and developers for support and issue resolution.
- Hands-on support, operation and maintenance of an AS400 environment.
- User account management in Active Directory and Microsoft 365 — creation, maintenance and permissions.
- Configuration and monitoring of Juniper network equipment using Mist; server deployment and maintenance in VMware.

AUG 2019 – JUN 2021

HOT BUSINESS

NETWORK TECHNICAL SUPPORT

- Tier 2 support for end users, in close cooperation with internal departments.
- Extensive work with distributed information systems, including integration between applications and client systems.
- Hands-on experience with CheckPoint, Cisco and FortiGate security products.
- Documented incidents and routed service requests via CRM systems.

MAR 2016 – JUN 2021

MAKEAPP NETWORKS

CLOUD ENGINEER

- Developed and maintained cloud services for the organization and its clients.
- Designed architecture and set up environments both locally and internationally.
- Led implementation of new technologies on company servers.
- Established and maintained Active Directory; collaborated with security agencies and industrial corporations.

MAR 2013 – JAN 2022

AMALIK — FREELANCE

FOUNDER & OWNER

- Delivered networking, cloud computing and virtualization work for clients.
- Built and maintained corporate websites, including WordPress builds.
- Developed applications using Flutter; set up, maintained and backed up client servers.

EDUCATION / COURSES

Certified Network Defender (CND) — cybersecurity course covering CCNA, CCNP, Palo Alto and AWS Architecture · Oct 2026

Acronis Learning — certification · 2026

Check Point CCSA / CCSE R81.10

VMware vSphere V8 — training & certification

JumpCloud — training & certification

Network Management & Cloud Infrastructure — CCNA & MCSA

Cybersecurity & Information Security — HackerU College

Full matriculation — "Ish Shalom" High School, Kfar Yona

LANGUAGES

Hebrew | English